

RM9761

Pan and Tilt Camera



vtech®

Quick start guide

## TECHNICAL SPECIFICATIONS

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	2412 - 2472 MHz
Channels	13
Nominal effective range	Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Power adapter output: 5V DC @ 1A

Manufacturer: VTech Telecommunications Ltd.  
23/F., Tai Ping Industrial Centre, Block 1, 57 Ting Kok Road, Tai Po, Hong Kong.

Importer: VTech Electronics Europe Plc.  
Napier Court, Abingdon Science Park, Abingdon, Oxon, OX14 3YT.

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## IMPORTANT SAFETY INSTRUCTIONS

The applied nameplate is located at the bottom of the camera base. When in use, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Follow all warnings and instructions marked on the product.
- Adult setup is required.
- CAUTION:** Do not install the camera at a height above 2 metres.
- This product is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not be used as such.
- This product is not intended for use as a medical monitor.
- Do not use this product near water, for example, near to a bath, sink, swimming pool or shower.
- Use only the power adaptor supplied with this product. Incorrect power adaptor polarity or voltage can seriously damage the product.

Power adaptor information:  
Camera Output: 5V 1A;  
VTech Telecommunications Ltd.;  
Model: VT05EUK05100  
-OR-  
Jiangxi Jian Aohai Technology Co., Ltd.  
Model: A318-050100W-US2

- The power adaptor is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

- For pluggable equipment, the socket-outlet (power adaptor) should be installed near the equipment and should be easily accessible.

- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.

- Do not modify the power adaptor or replace with other third-party adaptor.

- Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or damaged.

- The product should only be operated from a power source indicated on the power adaptor label or marking. If you are unsure of the type of power supply in your home, consult your dealer or electricity supply provider.

- Do not overload wall outlets or use an extension cord.

- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.

- This product should not be placed in any area where proper ventilation is not provided. Any slots or openings in the back or bottom of this product are provided for ventilation. To protect from overheating, openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat source.

- Never insert any objects through any apertures or slots in the product as this can be dangerous and cause damage to the battery or other internal parts. Never spill any liquids on the product.

- To reduce the risk of electric shock, do not disassemble this product, but take it to an authorised service facility. Disassembling or removing parts of the product other than battery replacement via a battery door (if applicable) may expose dangerous voltages or other risks.

- You should test the sound reception every time you turn on the units or move one of the components.

- Periodically examine all components for damage.

- There is a very low risk of privacy loss when using certain electronic devices, such as baby monitors, cordless telephones, etc. **To protect your privacy, make sure the product has never been used before purchase, reset the baby monitor periodically by powering off and then powering on the units, and power off the baby monitor if you are not intending to use it for some time.**

- Children should be supervised to ensure that they do not play with the product.
- The small parts of this monitor can be swallowed by babies or small children. Keep these parts out of reach of children.
- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

### SAVE THESE INSTRUCTIONS

#### Cautions

- Use and store the product at a temperature between 0°C and 40°C.
- Do not expose the product to extreme cold, heat or direct sunlight. Do not place the product close to a heating source.

- Warning—Strangulation Hazard—Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 0.9m away). Do not remove warning label on the adaptor cord.**
- Never place the camera inside the baby's cot or playpen. Never cover the camera with anything such as a towel or a blanket.
- Other electronic products can cause interference to your camera. Try installing your camera as far away as possible from the following electronic devices: wireless routers, radios, mobile telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances (e.g. microwave ovens) and cordless telephones.

## STATEMENT OF COMPLIANCE

### Product Security and Telecommunications Infrastructure Regulations

I, Michael Tsui, on behalf of VTech Telecommunications Limited, hereby declare the following with regards to our products and their compliance with The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023 in the United Kingdom.

Product Information:  
Product name: Pan and Tilt Camera  
Product Model: RM9761  
Product Description: Baby monitor  
Defined support period: Minimum of four years from date of purchase.

The above-mentioned product has been designed, developed, and manufactured in accordance with the applicable security requirements in Schedule 1, prescribed in The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023.

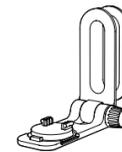
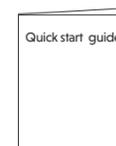
This Statement of Compliance is made in good faith, based on the information available to us at the time of issue.

Yours sincerely,

Michael Tsui  
Approval Supervisor  
VTech Telecommunications Limited  
23/F., Tai Ping Industrial Centre, Block 1,  
57 Ting Kok Road, Tai Po,  
Hong Kong  
Date: 5th January 2024

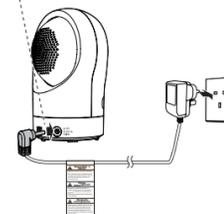
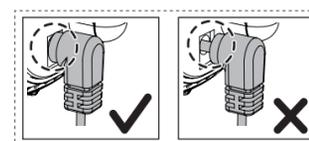
## WHAT'S IN THE BOX

Your baby monitor package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



## CONNECT THE CAMERA

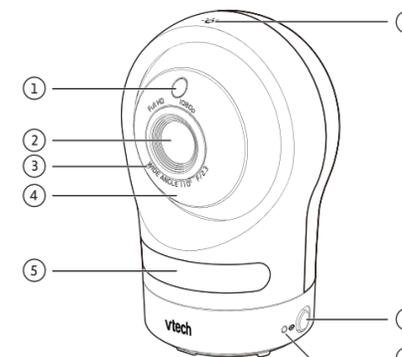
Connect the power adaptor to the camera and a power supply, then the camera powers on automatically.



### NOTE:

- The LED initially turns on when power is first applied, then turns off after a short time. Once turned off, the LED indicates the privacy mode status. If the LED remains on, you may have switched privacy mode on. Slide the switch to off and the LED turns off (see more details in the "Privacy Mode" section).

## OVERVIEW



- Light sensor
- Camera lens
- Microphone
- Infrared LEDs

- Allow you to see clearly in a dark environment.

- Night light

### Night Light Control Key

- Single Tap: Turn on/off.
- Tap and hold (with the light turned on): adjust night light brightness.

- Privacy Mode on/off switch

### Power LED indicator / Privacy LED indicator

- The LED initially turns on when power is first applied, then turns off after a short time. Once turned off, the LED indicates the privacy mode status.

- Speaker

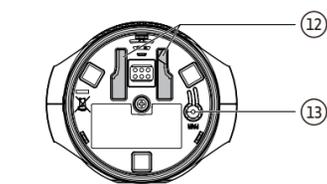
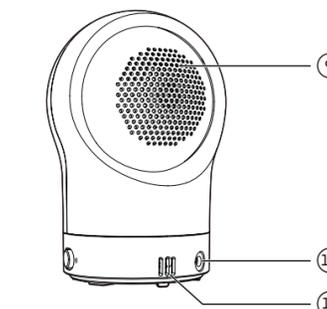
- Power jack

- Temperature sensor

- Slots for wall mounting

### PAIR/RESET key

- To enter pairing mode, press and hold the **PAIR** key for three seconds until you hear a beep sound. Then follow the app instructions to connect the camera to a 2.4GHz Wi-Fi network.
- To reset the camera, press and hold the **PAIR** key until you hear a beep sound. Release the **PAIR** key and then press and release a further five times until you hear another beep sound. The camera will emit another beep when the reset is complete. After the beep sound, the camera will reboot itself.



## DOWNLOAD APP FOR MOBILE ACCESS

### Start monitoring from anywhere.

Download the free **MyVTech Baby Plus** mobile app and install it on a mobile phone, then use your mobile phone and the mobile app to monitor remotely.



**App Compatibility**

- Android™ 9.0 or later
- iOS 14 or later.

### After installing the MyVTech Baby Plus App...

- Sign up for an account
- Pair the camera with your mobile phone
- Monitor your baby using a wide range of features, such as changing the night light colour, playing lullabies, talking to your baby, panning and tilting the camera, and much more

## PAIR THE CAMERA WITH YOUR MOBILE PHONE

### On Baby Plus App

#### Before you start...

- Connect your mobile phone to a 2.4GHz Wi-Fi network. This must be the same Wi-Fi network as the camera will be connected to.
- Enable the Location Service of your mobile phone for the purpose of camera setup.

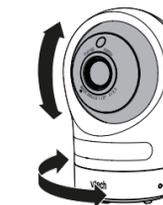
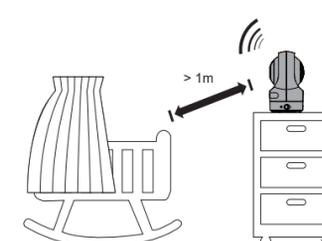
#### With a 2.4GHz home Wi-Fi network for pairing...

You can start to pair the camera with your mobile phone by following the instructions in the app. Upon successful pairing, you can hear and watch your baby via your mobile phone.

#### Tips:

- Move the camera and the Wi-Fi router closer to each other in order to strengthen the network signal.
- It can take up to approx 1 minute to search for the camera during set up.

## POSITION THE CAMERA



Use the app to pan and tilt your camera.

## PRIVACY MODE

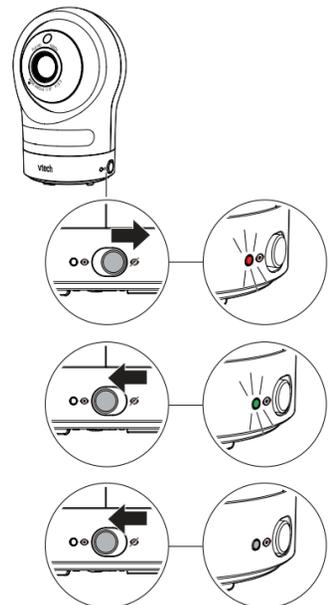
Designed for extra peace of mind, turn on Privacy Mode for a moment of peace and quiet. When the Privacy Mode is turned on, audio transmission and video monitoring will be disabled. So motion recording, motion detection, and sound detection will be temporarily unavailable.

You can play melodies/lullaby, and turn on night light on the app.

- Slide the Privacy on/off switch to  to enter the privacy mode.
- Slide the Privacy on/off switch to  to resume video monitoring.

### TIPS:

- The status LED is set to off by default. Turn on/off the Privacy LED indicator on the app.
- If the LED is turned on, the Privacy LED indicator lights steady in orange when privacy mode is on, and flashes green when privacy mode is off.
- If the LED is turned off, with privacy mode off, the LED is off.



## NIGHT LIGHT

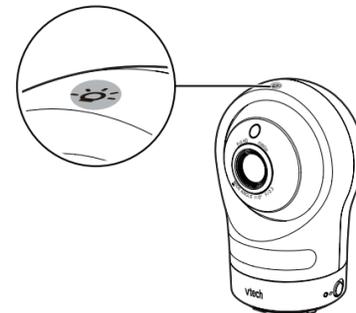
You can control the night light remotely from the **MyVTech Baby Plus** app, or directly on the camera.

### Adjust the night light on the Camera

- Tap the Night light control key  located on the top of the camera to turn on/off the night light.
- Tap and hold (with the light turned on) the Night light control key  to adjust the night light brightness.

### NOTES:

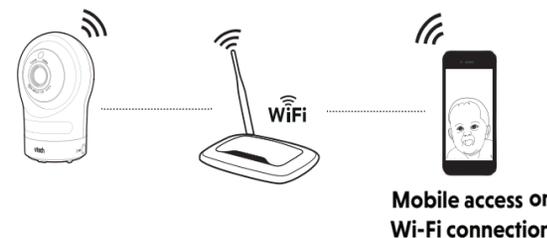
- Turning the night light on/off will not turn off AUTO brightness mode.
- If AUTO Brightness has been pre-selected, any adjustment in night light brightness will automatically turn off AUTO Brightness mode and switch to the fixed brightness level.



## HOW THE SYSTEM WORKS ?

Your home Wi-Fi network provides Internet connection to your camera so that you can monitor and control your camera where ever you are through the **MyVTech Baby Plus App**.

Your Wi-Fi router (not included) provides the Internet connectivity, which serves as the communication channel.

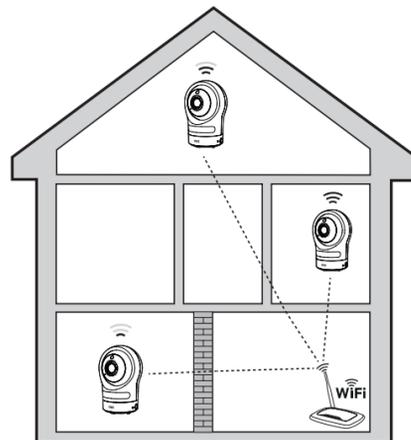


## TEST THE LOCATION FOR THE CAMERA

If you plan to install your camera in a designated location, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. Adjust the direction and distance between your camera, mobile phone and Wi-Fi router until you have identified a suitable location with good connection.

### NOTE:

- Surroundings and obstructing factors, such as large metallic objects, filing cabinets, long distances, electrical appliances, and internal walls, may reduce Wi-Fi signal.



## PROTECT YOUR PRIVACY AND ONLINE SECURITY

VTech cares about your privacy and peace of mind. That's why we've put together a list of industry-recommended best practices to help keep your wireless connection private and your devices protected when online.

Ensure your wireless connection is secure

- Before installing a device, ensure your router's wireless signal is encrypted by selecting the "WPA2-PSK with AES" setting in your router's wireless security menu.

Change default settings

- Change your wireless router's default wireless network name (SSID) to something unique.
- Change default passwords to unique, strong passwords. A strong password:
  - Is at least 10 characters long.
  - Does not contain dictionary words or personal information.
  - Contains a mix of uppercase letters, lowercase letters, special characters and numbers.

Keep your devices up to date

- Download security patches from manufacturers as soon as they become available. This will ensure you always have the latest security updates.
- If the feature is available, enable automatic updates for future releases.

Disable Universal Plug and Play (UPnP) on your router

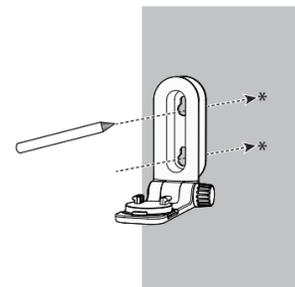
- UPnP enabled on a router can limit the effectiveness of your firewall by allowing other network devices to open inbound ports without any intervention or approval from you. A virus or other malware program could use this function to compromise security for the entire network.

For more information on wireless connections and protecting your data, please review the following resources from industry experts:

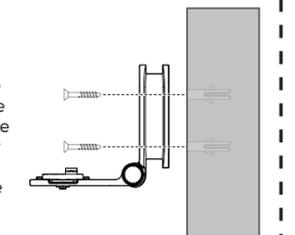
- Federal Communications Commission: Wireless Connections and Bluetooth Security Tips – [www.fcc.gov/consumers/guides/how-protect-yourself-online](http://www.fcc.gov/consumers/guides/how-protect-yourself-online).
- U.S. Department of Homeland Security: Before You Connect a New Computer to the Internet – [www.us-cert.gov/ncas/tips/ST15-003.3](http://www.us-cert.gov/ncas/tips/ST15-003.3).
- Federal Trade Commission: Using IP Cameras Safely – <https://www.consumer.ftc.gov/articles/0382-using-ip-cameras-safely>.
- Wi-Fi Alliance: Discover Wi-Fi Security – <http://www.wi-fi.org/discover-wi-fi/security>.

## MOUNT THE CAMERA (OPTIONAL)

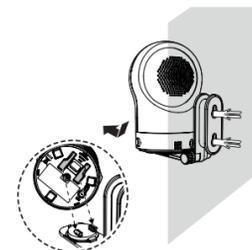
- Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel. Remove the wall mount bracket and drill two holes in the wall (5.5 mm drill bit).
- If you drill the holes into a stud, go to step 3.
  - If you drill the holes into an object other than a stud, insert the wall plugs into the holes. Tap gently on the ends with a hammer until the wall plugs are flush with the wall.



- Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.
- Insert the screws into the holes and tighten the screws until only 6.5 mm of the screws are exposed.

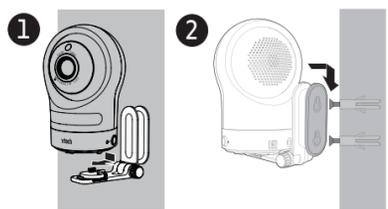


- Place the camera on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adaptor to the camera and a power supply.

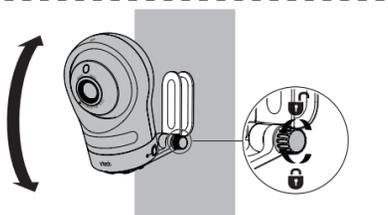


OR

- Place the camera on the wall mount bracket, and then slide it forward until it locks into place. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.



- You can maximise your camera viewing angle by tilting the wall mount bracket. Hold the camera, and then rotate the knob in an anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your camera up or down to adjust to your preferred angle. Then, rotate the knob in a clockwise direction to tighten the joint and secure the angle.



## CUSTOMER SERVICE AND PRODUCT WARRANTY



### PRODUCT WARRANTY

Thank you for choosing this quality product from VTech.

- The product detailed above is covered by a one year warranty from the date of purchase, against any defects in materials or workmanship.
- The product may be returned to the place of purchase.
- If the product covered by this warranty is damaged due to misuse, modification or unauthorised repair, or because of faulty batteries, battery discharge or incorrect electrical connections, then this warranty becomes void.
- This warranty is personal to the original purchaser and is not transferable.
- Breakages to the LCD screen are not covered by the warranty.
- Damage to the antenna is not covered by the warranty.

Email: [service-ukbm@vtechphones.eu](mailto:service-ukbm@vtechphones.eu)

VTech Electronics Europe Plc, c/o XPO Logistics, Warehouse 350, Cat & Fiddle Lane, West Hallam, DE7 6HE

THIS WARRANTY IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT CONSUMERS' STATUTORY RIGHTS.

This warranty is valid for the UK and Ireland only. For products purchased outside the UK and Ireland, please contact your local distributor or place of purchase.

## CUSTOMER SUPPORT

Find the answer to your questions and get assisted at your own pace. **Scan the QR code to access the website or visit [www.vtechphones.eu](http://www.vtechphones.eu)**



### IMPORTANT

Please retain your sales receipt as proof of the date of purchase.

## DECLARATION OF CONFORMITY

This product is intended for use within Europe and UK. This equipment complies with the essential requirements of EU Radio Equipment Directive (2014/53/EU) and the UK Radio Regulations 2017 on radio systems and telecommunication equipment.

VTech Telecommunications Ltd. hereby declares that Pan & Tilt Camera RM9761 complies with the essential requirements and other relevant provisions of EU Radio Equipment Directive (2014/53/EU) and UK Radio Equipment Regulations 2017. The Declaration of Conformity for the RM9761 is available from [www.vtechphones.eu](http://www.vtechphones.eu).



## DISPOSAL OF BATTERIES AND PRODUCT

- The crossed-out wheellie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.
- The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pb) set out in Battery Directive (2006/66/EC).
- The solid bar indicates that the product was placed on the market after 13th August, 2005.
- Help protect the environment by disposing of your product or batteries responsibly.