# tonies®

Setup Guide

Nice to *meet* you!

OPEN HERE

Welcome to the Tonie-Universe

Hi! I'm Playtime Puppy, one of the many Tonies compatible with your new Toniebox. Before you begin, I will walk you through a simple connection process. Your Toniebox will be up and running in no time!

Setting up your Toniebox is easy! You will need:
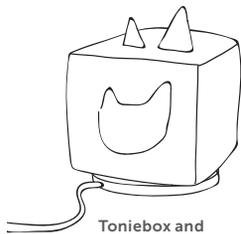
Toniebox and charger
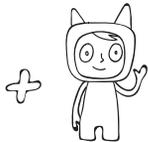
Tonie or Creative-Tonie

Wireless network

Access to the internet

Tip: You need to keep the Toniebox within close range of your Wi-Fi signal during setup. The better the connection, the sooner you can start listening!

Set up your Toniebox and start listening

Before you can use your new Toniebox, you must first set it up. You'll need a smartphone, tablet or computer to get started.
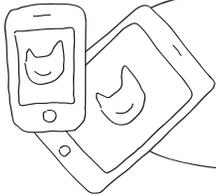
my tonies

Download the free **mytonies app** and follow the step-by-step guide to set up your Toniebox.

Download on the **App Store**

GET IT ON **Google Play**

You can also visit **my.tonies.com/ setup-toniebox**

tonies

Welcome to the Toniebox setup!

In some places of the setup, we have added video tutorials for you. You can always find it behind this icon.

To start, you do need the following:

Wi-Fi & Internet

Make sure that you are near the Wi-Fi you want to connect the Toniebox to and have the access data (password/network key) ready.

You can always access your Tonies and Toniebox settings through your free Tonie-Account.

LET'S GO!

Find additional answers, instructions and video tutorials at: **support.tonies.com**

KEEP GOING

Toniebox makes listening *easy.*

Using the Toniebox is so simple:

Turning On

Press one of the ears with your thumb and forefinger or place the box on its charging station.
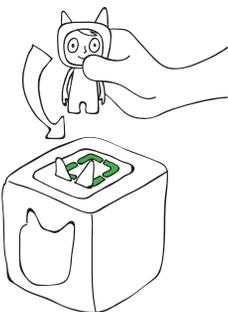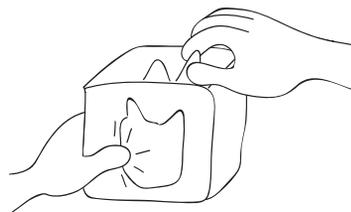
Playing and pausing

When the light on your Toniebox turns green, place a Tonie on top. Want to pause the story or song? Just remove the Tonie from the Toniebox. When you place your Tonie back on, it will pick back up from the same spot as long as another Tonie hasn't been played in between.
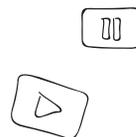
Turning the volume up and down

Press the big ear to turn up the volume on the Toniebox. Use the little ear to turn it down.
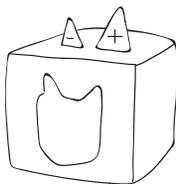
YOU CAN SET MAXIMUM VOLUME AND MUCH MORE IN YOUR TONIE-ACCOUNT!
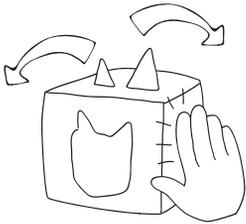
Skip back and forth

To skip back and forth between chapters, tap your Toniebox on its side. To fast-forward or reward, tilt the box to one side.

Charging your Toniebox

Even a Toniebox needs a little rest and relaxation sometimes. The LED will glow green when the battery is sufficiently charged. The LED lights up orange when the battery is low.
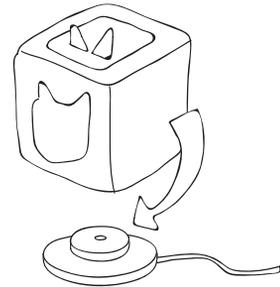
LED Display Overview

The Toniebox has different LED indicators. Here's a brief overview:

	Color	LED Display Meaning
	Flashing green	**Factory setting: Please install**
	Green light	**Everything's good to go. The battery is sufficiently charged and the Toniebox is ready to play.**
	Pulsing blue	**The Toniebox is in connection mode and can now look for new wireless internet connections.**
	Flashing blue	**This may mean the following:** **a. The Toniebox is connected to the internet and is downloading new Tonie content.** **b. The Toniebox is looking for available wireless internet connections before it switches into connection mode (lasts approximately 20 seconds).**
	Orange light	**Warning – low battery! Place your Toniebox on the charging station to recharge the battery.**
	Red light	**Oops! An error has occurred. Your Toniebox will tell you which error it is in a voice message.**
	White light	**Offline mode**
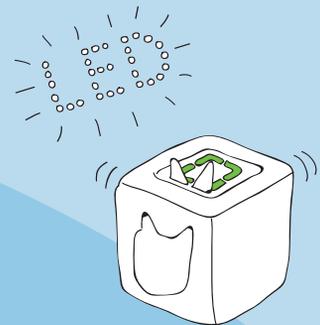
Need help?

Here are a few tips to get you started.

For additional help visit:

support.tonies.com

Quick troubleshooting tips

Tip 1: The classic restart

If your Toniebox is having a hard time, sometimes a restart will do the trick. To restart, remove your Toniebox from the charging station, turn it on its head and press both ears until you hear a sound (approximately 10 seconds).

Tip 2: Reset the Toniebox to its factory settings

As a last resort, you can reset your Toniebox to its factory default settings. **To do this, turn both the Toniebox and its connected charging station upside down**. Press both ears on the Toniebox until you hear a sound (approximately 10 seconds). Warning: By resetting your Toniebox to factory settings, all network connections, contents and settings will be deleted.

Tip 3: Check the support code word

In the event of a more advanced error, your Toniebox will provide a code word. You can find out what it means and how to resolve the problem by calling our support line at **877-MY-TONIES** (877-698-6643) or by visiting **support.tonies.com**.